

HEALTHCARE WHEN YOU NEED IT



Sometimes, seeing a doctor in-person simply isn't an option.

Fortunately, there's a cure for that. With Doctors Online, you can video-chat with a board-certified doctor, 24/7, from the comfort and privacy of your home. Doctors Online can be a convenient, cost-effective option for common, non-emergency health issues.

24/7 help for common medical conditions

- Doctors Online can treat:
 - Cold and flu symptoms
 - Allergies
 - Bronchitis and other respiratory infections
 - Urinary tract infections
 - Skin irritations
 - Sinus problems
 - Migraines
- Most virtual visits take 10 – 15 minutes
- Doctors are available any time of the day or night, seven days a week

Pre-scheduled care for behavioral health concerns

- Pre-scheduled appointments are available for non-emergency behavioral healthcare, including:
 - Depression
 - Anxiety
 - ADHD
 - Stress
 - Grief
- Providers include licensed therapists and psychiatrists
- Appointments can be scheduled up to two weeks in advance
- Once you establish a relationship, you can see the same provider on an ongoing basis



THE DOCTORS OF DOCTORS ONLINE

Doctors provide consultation, diagnosis, and prescriptions (when appropriate). They are all U.S. board-certified, licensed, and have online profiles, so you can learn about them before you see them.

HOW DO I SIGN UP?

Creating an account is easy.

- Search "Drs. Online" from the Apple App Store or Google Play*, or visit **drs-online.com**.
- Enter your **member ID** (including any letters at the beginning of the number).
- Provide your **contact information**.
- Set up your **username** and **password**.



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In the case of an emergency, always call 911 or your local emergency services. Doctors Online is not intended to replace these services and should not be used in those circumstances.

Doctors Online is a telemedicine service provided by American Well®, an independent company that administers Doctors Online on behalf of Blue Cross & Blue Shield of Rhode Island.