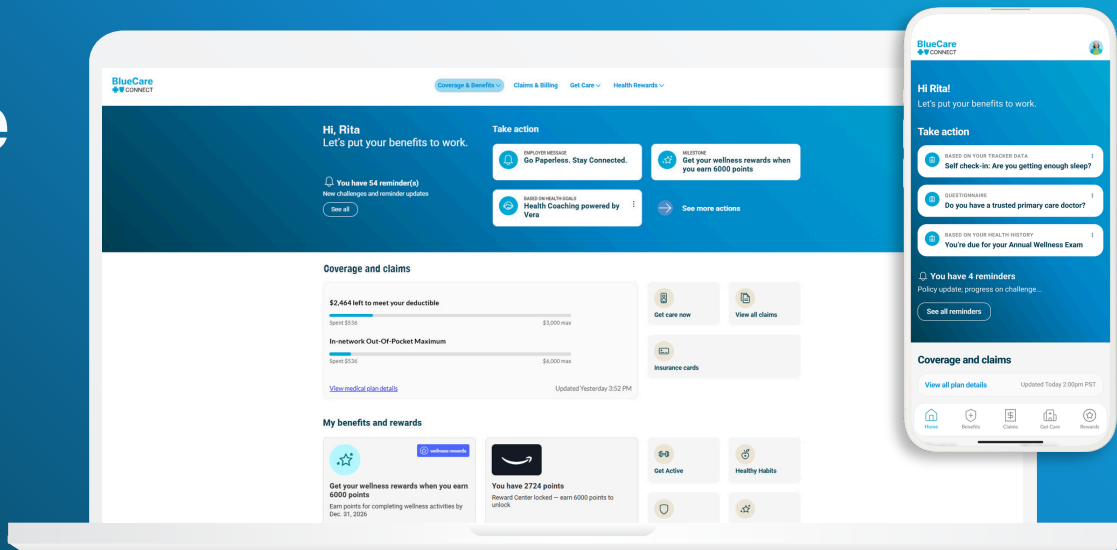


Welcome to BlueCare Connect



Everything you need to understand your Blue Cross & Blue Shield of Rhode Island benefits, get care, and take the next step to better health – all in one place from your phone, computer, or tablet.

With BlueCare Connect, you can

- Explore your coverage, benefits and care programs
- Get help finding care and cost estimates
- View claims and track your healthcare spending
- Access your member ID card
- Take everyday actions to support your health and earn points, if applicable
- Message or call a Care Guide when you need extra support or have questions about coverage or claims

Get started today

Already registered?

Log in to explore BlueCare Connect.

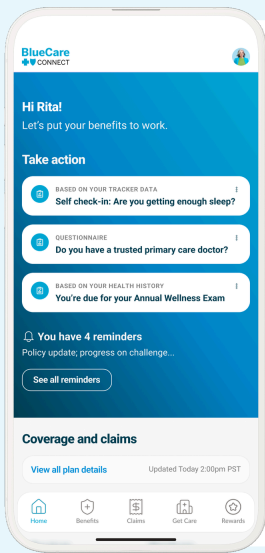
New to BlueCare Connect?

Create your account online or on the mobile app.

How to register

1. Go to **BlueCareConnectRI.com** or scan the QR code to download BlueCare Connect
2. Create an account
3. Enter your member ID, date of birth, and zip code
4. Create a username and password



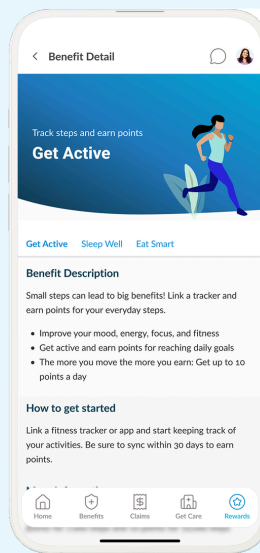


Home

Your personalized dashboard

- Get updates and recommendations
- Find shortcuts to coverage, claims, ID cards, and HSA/HRA balances

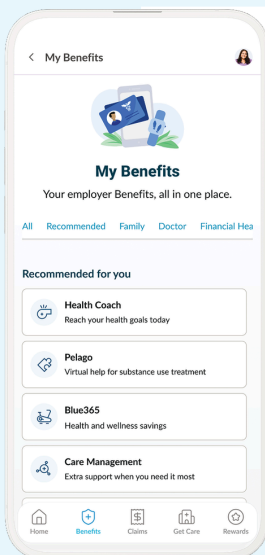
Not using the mobile app? Click the BlueCare Connect logo to get to the home screen.



Rewards

Earn for healthy actions

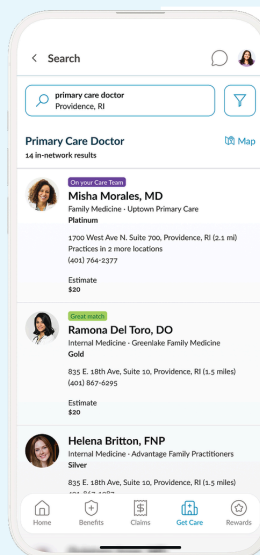
- See your wellness path for personalized steps
- View ways to earn points
- Track steps, sleep, and calories by linking a device or log manually
- Redeem points for rewards, if applicable
- Create or join step or healthy habit challenges



Benefits

Understand your coverage

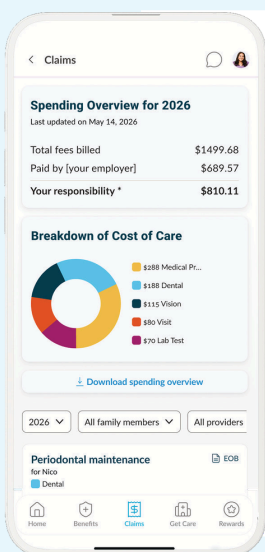
- See plan details and what's covered
- Explore benefits and programs by category
- View or add your member ID card to your digital wallet
- Request a new member ID card



Get Care

Find the right care for your needs

- Search for in-network provider and filter by your preferences
- Compare costs
- Get virtual care and support with Doctors Online, Nurse Support Line and Health Coaching
- Complete a health assessment



Claims

Track costs and spending

- Review claims and spending
- See what's paid and what you may owe
- Filter by year, provider, category and more
- Get help from a Care Guide for billing questions

Get Help

Care Guides are available to answer questions and support you along the way. Call the phone number on your BCBSRI member ID card or message in BlueCare Connect for help with benefits, billing, scheduling, or technical support.

For answers to frequently asked questions, tap your profile icon in the top right corner and select FAQ.